

2006 – 2007 Microsoft *through Volt Technical Services* Redmond, WA

Software Design Engineer - Test

- Developed C# applications using Visual Studio, ASP.NET, SQL Server, JavaScript, programming against Object Models including WTT and Product Studio, WMI Script.
- Installed and configured web applications including IIS, SQL Server.
- Cross-team point of contact for team-developed web application.
- Troubleshooting and debugging applications.
- Re-factored SQL Server database to 3NF.
- Developed scripts and answer files for installing applications.
- Created MSI package for automated installation covering SQL Server databases, IIS virtual directories, web applications, and windows services.
- Lab machine support that included application, network, and operating system issues.
- Windows script programming using the following languages: Perl, VBScript.
- Developed reports using SQL Server databases and WTT/PS object models.

2005 – 2006 Taco Del Mar *through Robert Half Technology* Seattle, WA

.NET Programmer/Report Developer

- Developed C# application to connect and transfer data from Access databases to SQL Server.
- Data Analysis and documentation of Access database structures.
- Utilized XML, log file, Windows GUI, SQL, data adapters, datasets, and stored procedures.
- Designed and coded new reports for use in existing web application.
- Created stored procedures in SQL Server for advanced queries needed by these reports.

1995 – 2005 PMI Dental Health Plan Cerritos, CA

Database Administrator/Systems Specialist, Sr.

- Increased user production through database-driven automation with Word, Access, and Excel VBA.
- Used OLE to control, query data, and transfer information from other Office applications from inside Access, Excel, and Word, passing control between programs for user accessibility.
- Modified legacy database and UI to increase functionality and update to current business practice.
- Designed and developed two databases for tracking HIPAA compliance mailings.
- Created VBA macros for automating repetitive Word and Excel tasks.
- Created advanced queries and reports for data analysis and reporting.
- Developed front end GUI's for database access.
- Validated database integrity using queries and reports.
- R&D and beta testing of XML database from Word document to PDF export.
- Trained users on software including Access, Excel, and Word.
- Provided in-person software troubleshooting for users.
- Converted Word documents into data suitable for DB2 retrieval.
- Automated a two-week manual Excel project resulting in a two-hour processing time.
- Automated an estimated 3000+ hour Word conversion project resulting in 82-hour processing time.

EDUCATION

2011 – 2013 University of Phoenix

- Master of Information Systems

2005 – 2008 University of Phoenix

- Bachelor of Science in Information Technology

2005 – 2006 SkillsSoft

- Visual Studio .NET (C#), SQL Server, ASP.NET, ADO.NET, JavaScript, CSS, XML, XSLT

2004 – 2005 Mindleaders

- Visual Studio .NET (C#, C++, VB.NET), SQL Server, ASP.NET, ADO.NET, JavaScript, CSS, HTML, Dynamic HTML, XML, XSLT, IIS, OOAD, RDBMS, GUI Design, Client/Server Technology

1997 – 1998 NRI

- Visual Basic, C, Application Development, Computer Technology